



DELHI DEVELOPMENT AUTHORITY
(Ministry of Urban Development)
Vikas Sadan, New Delhi – 110 023
(http://www.dda.org.in)

The Delhi Development Authority (DDA) has decided to computerize all of its Department through its project: “**Digital Services - Computerized Management System for Decision Support and On-line Public Services (including Grievances Redressal) System (CMS)**” to provide effective Public Services to its Customers and Employees, and to usher in transparency in public dealing through on-line digital services delivery.

The Director (Systems), on behalf of Delhi Development Authority, invites through e-Tender, “**Request for Proposal: Selection of Agency for Digital Services - Development and Maintenance of Computerized Management System for Decision Support and On-line Public Services (including Grievances Redressal) System (CMS)**” in DDA, in three separate envelope system, from the Specialized Vendors / the specialized Consortium of having System Integrator [with 2 Members (maximum)], having Development, Operational and Deployment experience in e-Governance (Systems Integration) turn-key solutions and fulfilling other Terms and Conditions as per the RFP Document.

1. Earnest Money Deposit (EMD): INR 3.0 Crore (INR Three Crore only)
2. Cost of Tender Documents: INR 5,000 (INR Five Thousand only)
3. e-Tendering Annual Charges: INR 20,000 (INR Twenty Thousand only)

The tender document/RFP is available at DDA’s website www.dda.org.in and at CPP portal of NIC at URL <http://eprocure.gov.in/eprocure/app>.

Schedule of Bid Process

(Date of Release : 30 November 2017)

Sl.No	Information	Details
1.	RFP No. and Date	F10(33)2017/Sys Dated: 30 November 2017
2.	Selection Method for Award of Contract	Combined QCBS Method: (T>=80:L1) <ul style="list-style-type: none"> • Qualify those vendors who get 80 and above (≥ 80) as per their Normalized Technical Qualification Score, for Financial Bid Opening; • Apply L1 Criteria for selection of Bidder, and then Award of Work after due diligence.
3.	Tender Document Fees	INR 5000/- (INR Five Thousand Only).
4.	EMD	INR 3.0 Crores (INR Three Crores Only).
5.	Last date for submission of written queries for Clarifications	7/12/2017.
6.	Date of Pre-bid Meeting	14/12/2017.

7.	Release of Responseto Clarifications (Through Issue of Corrigendum)	21/12/2017.
8.	Bid Validity Period	180 days from Date of Opening of Bids
9.	Last date (deadline)for Submission ofBids (3 Bids – Pre-Qualification, Technical & Commercial)	11/ 01/2018 : 3.30 PM.
10.	Opening of Pre-Qualificationbid	12/01/ 2018: 4.00PMat Systems Department, Vikas Sadan, DDA, NewDelhi.
11.	Opening of Technicalbid	18/01/2018 : 11.00 AM at Systems Department, Vikas Sadan, DDA, New Delhi.
12.	TechnicalPresentation + Evaluation	Schedule to be informed on 01/02/2018.
13.	Place, Time and Dateof opening ofFinancial proposalsreceived inresponse to the RFP Notice	To be informed on 15/02/2018.
14.	Contact personfor Queries (if any)	Director(Systems)
15.	Addressee and addressat which proposalin response to RFP noticeis to besubmitted	Office of Director(Systems),DDA,B-Block, 1 st Floor, VikasSadan INA, NewDelhi-110023 Phone:011-24694157; dirdsystem@dda.org.in .
16.	Website address forRFP download and anyother information regardingthis RFP includingcorrigendum	http://eprocure.gov.in/eprocure/app ; www.dda.org.in

For any technical related queries, please call at 24x7 Help Desk Number: 0120-4200462, 0120-4001002, 0120-4001005, 0120-6277787. International Bidder are requested to prefix91 as Country Code [http://eprocure.gov.in].

Also Please visit DDA's website at www.dda.org.in for further details.